



Google Apps setup wizard for awplaw.com

To help your organization get started with Google Apps, we will guide you through the steps for activating your new services.

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Set up BlackBerry® mail via IMAP

This method is no longer officially supported but we're happy to provide setup instructions, anyway.

You can access your mail from the native BlackBerry® mail application by setting it up as an IMAP client for your Gmail account. Using IMAP is nice in that doing something on the BlackBerry, such as reading or deleting a message, is also reflected in your Gmail interface on the web (and vice versa).

Note that with IMAP, incoming email can take up to 15 minutes to be delivered to the BlackBerry, Gmail labels don't appear on the BlackBerry®, and conversation threads appear as individual messages.

What each user should do

1. Make sure you've [enabled IMAP in your Gmail account](#).
2. On your BlackBerry®, navigate to your home screen.
3. Select the icon that lets you set up email (this can be called **Setup**, **Setup Wizard**, **Email Setup**, **BlackBerry® Set-up**, **E-mail settings**, or **Personal Email Set-up**).
4. Follow the setup instructions provided on your device to create a new email account.
5. Be sure to enter the following:
 - Mail Server: `imap.gmail.com`
 - Username: `[your full Gmail address (username@awplaw.com)]`
 - Password: `[your Google Apps password]`
 - IMAP Port: `993`
6. Allow the system to add your account, but do not enter your Google Apps password into the utility boxes (this causes the system to default to POP3 instead of IMAP).
7. Select **Next**.
8. Select **Next** again (bypassing the **Additional Information Required** section).
9. Select your account type, and then select **Next**. You may encounter a "We were unable to configure..." error. If so, select **I will provide the settings** to continue.
10. Select the option that mentions **IMAP/POP**.
11. Select **I will provide the settings....**, and then select **Next**.
12. Select **Set up existing email account...**
13. Enter your Gmail account information here, with **imap.gmail.com** as your mail server.
14. Select **Next**.
15. Select **Save**.

When setup is successful, you receive a confirmation message, and a new mailbox icon (labeled with your Gmail address) appears on your BlackBerry®'s home screen.

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